

Hello,

We are writing to inform you about your Canada Emergency Response Benefit (CERB) paid by Service Canada through the Employment Insurance (EI) program.

We have determined that your CERB will end soon. These benefits end when the maximum of \$14,000 over 28 weeks has been paid, or on October 3, 2020, whichever comes first. Once your CERB ends, we will automatically review your file and start a new claim for EI regular benefits if you qualify.

Do not file a new application for EI benefits. Filing a new application may delay the processing of your claim.

We need your record(s) of employment (ROE) as soon as possible to determine if you qualify for EI benefits and to determine how much you will receive. You can check if your ROE(s) has been submitted and is accurate in your My Service Canada Account (MSCA). If your employer has not submitted your ROE, please remind them to do so as soon as possible. If we do not receive your ROE, it may delay the processing of your claim.

Once you receive your last CERB payment, continue completing reports while we assess your claim and determine if you qualify for EI regular benefits.

Please note that the EI program is changing, so that EI is easier to access and more people will qualify. Service Canada will communicate more details in the coming weeks. Follow Canada.ca to obtain the latest information.

Yours sincerely,

Canada Employment Insurance Commission

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